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## Zero Rate Increases, Plus COVID-19 Resources

Valued Partner,

We hope that you and your families are staying healthy and safe. As a company, we have spent over 200 years protecting customers and helping them to prevail through difficult times – now is no different.

As we monitor the impact of COVID-19, we're committed to helping our smaller business customers who may be financially impacted by the effects of the pandemic. We are pleased to let you know that **for employers with less than 500 employees that are renewing between 5/1/2020 and 8/31/2020, The Hartford will forgo any rate increases for one year.**

Stay connected and up to date with the following resources from The Hartford:

1. **Employee Benefit Resource Center:** For questions on continuation of coverage for furloughs, reduced employee hours, grace periods for billing, and quarantined employees, please visit our [Employee Benefits Resource Center](#).
2. **Workplace Absence:** Learn about new financial relief and job protection for employees unable to work due to COVID-19. Visit our [Leave Law Guide](#) for more information, including state by state laws.
3. **Conversion/Portability:** In the event the employer has terminated employees, they may be able to keep the coverage in force. The employer can find information and forms on [Employer View](#) which is available to them on-line 24/7. As a Producer, you have access to the same information and forms via [Producer View](#).
4. **Business Owner Resources:** We understand that this is a very uncertain time for many smaller business owners. Visit The Hartford's [Small Biz Ahead](#) blog to stay up to date on the latest information and COVID-19 resources for small business owners.
5. **Filing a Claim:** If the employer needs to file a claim, our specialists are here to help. Claims Specialists can be reached by calling 877-778-1383 and selecting "Option 1" when prompted.

As always, we are committed to helping you as best we can. Please do not hesitate to reach out to your representative with any questions.

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7802 NS 04/20

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